Energy Reach Community Project



Struggling to pay your energy bills? Want to know what benefits you should get? Want help reducing costs and accessing financial support?

On average, clients who use our service are £1000 better off

We can help with:

Energy Advice

Understanding bills and tariffs
Understanding gas and electricity
meters

Contacting and negotiating with suppliers about bill arrears and other issues

Energy-efficiency advice to reduce costs and keep homes warm and dry Accessing fuel vouchers Accessing home-improvement schemes

Carbon monoxide safety and free alarms

Income Maximisation

Benefit entitlement assessments Accessing cheaper social tariffs

Accessing foodbanks and other cost of living support

Support is available to all who live, work or study in Croydon

How to Contact Us

- Scan the QR code using your phone camera to send a direct request for support, or
- Complete our online enquiry form at https://www.citizensadvicecroydon.org/get-advice/online-enquiry/ or,
- Call us on 0808 2787 960





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